# Business Continuity Management Policy KCG Corporation Public Company Limited

The business continuity management process that connects both the organization and the holistic business units creates competitiveness and confidence for the investors of KCG Corporation Public Company Limited ("Company"). Managing business continuity is considered a crucial factor for sustainable growth. In addition to safeguarding the interests of stakeholders, this policy serves as a preventative measure against potential threats to the Company's reputation or image.

### 1. Principles and Reasons

Major or critical incidents happening in a country can result in significant negative consequences for the business sector or cause disruptions in global supply chains. The Company recognizes the importance of consistently operating its business in a volatile, uncertain, complex, and ambiguous world. The Company has developed this business continuity management policy in response to the need for agility and rapid adaptation to sudden changes.

## Objectives

Prepare the Company and subsidiaries for potential disruptions. Mitigate the impact and losses caused by uncertainties to stakeholders, the Company's reputation, image, and critical business operations. Foster effective communication and raise employee awareness of the need for adaptation to a sudden change in order to rapidly evolving work processes and business operations.

## 3. Business Continuity Management Policy

- 3.1 The Company shall establish a business continuity management system that integrates both the organization and its holistic business units, aligning them with global standards. The Company shall cultivate a corporate culture that recognizes business continuity management as fundamental for normal operations.
- 3.2 The Chief Executive Officer is responsible for developing risk management strategies to ensure business continuity across all aspects but not limited to production, product distribution, and customer service. This includes ensuring compliance with regulations and notifications by coordinating with various departments within the organization to develop emergency risk prevention plans and measures to deal with any crises.
- 3.3 The management is responsible for promoting and supporting operations in various areas according to the policies and business continuity management processes. This includes enhancing and developing employees' skills and knowledge to ensure their effective adherence to business continuity management processes. Additionally, the management will create a Business Continuity Management Handbook as guidelines for handling any situations that may impact the Company's business operations. Drills and exercises shall be conducted to prepare employees for a variety of scenarios and ensure their readiness.

- 3.4 Directors, executives, and employees shall be aware of their involvement in supporting and implementing the business continuity management policy to achieve the Company's objectives.
- 3.5 The executives shall prepare an annual assurance statement to the Board in order to ensure that the Company is adequately prepared and efficient in implementing business continuity management.
- 3.6 The internal audit unit is responsible for reporting the results of the annual assessment of business continuity management.

### 4. Enforcement

The business continuity management policy shall take effect on the announcement date.

This was announced on November 1, 2022.

Dr. Chaiwat Wibulsawat

Chairman of the Board

KCG Corporation Public Company Limited